

From: Hassen Guerroudj [mailto:chef@kitchen-angels.com]
Sent: 13 June 2014 09:17
To: Cheryl Lambert
Subject: Fwd: Re: Redwood House

Hi Cheryl

Please see attached Representation form in support of the Application with the attachment of the survey conducted yesterday, 12 June 2014 from 1pm to 3pm.

We have also included the Street Map where Redwood House is and as you can see from the survey, the houses located within close proximity to the Redwood House Restaurant have no objection on the application. Number 44 Coldharbour Road particularly uses the restaurant regularly for coffee or meals and expressed interest in having alcoholic drinks onsite once the License has been granted. Number 44 & 43 Coldharbour road are literally Redwood House's next door neighbor.

The residents of Redwood House who are classed as needing care as well as Lindley Lodge are also in favor of the license. The survey also includes a letter from the Mear's Manager - Christopher Mitchell (inhouse care provider) who supports the application. The Sovereign Scheme Manager onsite (Liz Fisher) also supports the application.

The main purpose of the license is for a family-orientated bar-restaurant who would allow visiting family members to have a meal with the residents and have a drink with it if they wish so. We have been running the restaurant since March 2014 and only applied for a license 2months later as we have identified that residents and their visiting family members wish to have a glass of Wine with their Roast Dinners. The popular days are Fish Day Fridays (for Fish&Chips) and Sunday Roasts.

At the moment, we have 2 set of prices - 1 for non-residents and 1 for residents (please see attached current menu for your reference). Basically, the residents get 25% food discount but we have offered this discount to the OAPs in the area as well as most residents used to live locally and they do get their oap friends to visit them.

We will apply the same principle to our Bar Prices which will be much higher than regular pub prices to deter binge drinking while the members will get discounted rates. The membership card will only be granted to residents and OAPs within walking distance to the Redwood House. Anyone who would like to apply for the card will have to fill out an application form and the decision will be based on our sole discretion (the basic guide is to be over 55 and living within 0.75mile radius of Redwood Restaurant).

The DPS, Ian Ruffell ran public house before while the company as a whole - Kitchen Angels Ltd have been experienced in running events up to 1000 people including Oxford College Balls and we never had problems on public safety. Challenge 25 will be in place - no proof of age - no sale policy. We aim to have 1 DPS and 1 Bar Staff. Staff will be trained to follow Till Prompts and guidelines when to refuse a sale of alcohol. We will have a Refusals Register which needs to be filled in everytime a refusal takes place. The

foyer (entrance & exit to the premises) has CCTV. Members of the public will not have access to the residents' flats as there are 2 other security doors that requires fob to be able to get in.

With regards to the noise - The restaurant is in the middle of the building surrounded by 3-story building ofv flats and hence doesn't have windows. The ventilation is through the high glass roof which can be manually opened. A sign reminding the guests to leave the premises quietly in respect to our neighbors will also be visible in exit doors. The restaurant is not aimed to be a sports bar nor a dance club. The recorded music purpose is to be able to play 50s, 60s, 70s and other soft relaxing music that are appealing to the current patrons.

The estate around the area is about 25mins walk to the nearest pub so the community will benefit from having good food with a drink in their doorstep. This will lessen the need for people to drive to town and can just walk up to the restaurant, have a decent meal and a drink (hence preventing drink driving). This will also especially be beneficial during the cold winter months.

As with the plan, we look forward to showing you around on Monday - the fire exits, etc. I will send you a separate email with the attachments as the email is bouncing back to me due to message size limit I'm afraid.

Kind regards
Hassen

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On 12/06/2014 12:40, Cheryl Lambert wrote: